

IMPORTANT INFORMATION FOR OUR DISCOVERY STAY GUESTS

Terms and Conditions

AGE REQUIREMENTS

The two-night Discovery Stay program is intended for and limited to people who are interested in the possibility of independent living at Robson Reserve at Sun Lakes or Robson Reserve at PebbleCreek and who are interested in sampling the lifestyle.

Each Robson Senior Living community is intended for occupancy by at least one person 55 years of age or older. All residences must be occupied by at least one resident 55 years or older. Therefore, at least one person must be 55 years of age or older to participate in the Discovery Stay program. No one under 19 years of age may participate.

TOUR OF MODELS AND AMENITIES

A tour of the community is an integral part of the Discovery Stay program and your participation is expected.

PET POLICY

Pets are not permitted on the Discovery Stay program or in Discovery Stay accommodations. Please do not bring your pets. Service animals as defined in the Americans With Disabilities Act and the regulations promulgated thereunder are not considered pets and are permitted. However, emotional support animals, comfort animals and therapy dogs are not service animals under the ADA and are not permitted. In addition to other rights and remedies available to your host, violation of this pet policy will result in a non-refundable charge to your credit card in the amount of \$350.

NO SMOKING WITHIN RESIDENCES

Smoking is not permitted within Discovery Stay residences. In addition to other rights and remedies available to your host, violation of this no smoking policy will result in a non-refundable charge to your credit card in the amount of \$350.

CANCELLATION POLICY

You may cancel and request a refund at any time up until 48 hours before your scheduled date of arrival. If you need to reschedule or cancel, please contact the Discovery Stay representative at the location of your stay:

Robson Reserve at Sun Lakes
480-883-2000

Robson Reserve at PebbleCreek
623-440-6800

DISCOVERY STAY BREAKFAST, LUNCH AND DINNER

As a Discovery Stay guest, you will receive complimentary breakfast, lunch and dinner at our community restaurant. Your complimentary meals exclude alcohol.

TRANSPORTATION

As a Discovery Stay guest, you are required to provide your own transportation to, from and within Robson Reserve at Sun Lakes and Robson Reserve at PebbleCreek.

DAMAGE

You are responsible for the reasonable cost of repairing any damage to your Discovery Stay residence and/or its contents that occurs during your stay, including but not limited to damage, destruction, staining and/or excessive wear and tear of furniture, flooring, fabrics and other surfaces, and for items removed from the unit. Please treat the unit and its furnishings with reasonable care and courtesy.

CREDIT CARD

Discovery Stays must have a valid personal major credit card (MasterCard®, Visa®, or Discover®). You understand and agree that your credit card will be debited the base cost of your stay upon check-out, and that we also are authorized to debit your credit card for any damage you cause to the Discovery Stay unit and for other amounts properly charged to you in accordance with these terms and conditions, including but not limited to the charge for any violation of the smoking policy or pet policy set forth above.

COMMUNITY AMENITIES; RELEASE AND INDEMNITY

Use of community amenities, including but not limited to pools, fitness facilities, streets, roads and walkways, is at your own risk. By using the fitness facilities or community amenities, you (a) represent and warrant to Robson Reserve at Sun Lakes or Robson Reserve at PebbleCreek and its affiliates, including but not limited to the community employees, agents and representatives, (collectively, the “Released Parties”) that you are physically able, and understand how, to use such equipment, facilities and amenities safely and properly, and that you shall do so, (b) release each of the Released Parties from any and all injuries, claims, liabilities and damages arising out of and/or resulting from your use of any such equipment, facilities or amenities, and (c) agree to indemnify, defend and hold harmless each of the Released Parties for, from and against any and all claims, demands, liabilities, damages, costs and expenses arising out of and/or resulting from your use of any such equipment, facilities or amenities. THE FOREGOING INDEMNITIES AND PROTECTIONS SHALL APPLY WITH RESPECT TO EACH RELEASED PARTY EVEN IF THE EFFECT IS TO INDEMNIFY AND PROTECT THAT RELEASED PARTY FROM ITS OWN CONTRIBUTORY NEGLIGENCE OR THE CONTRIBUTORY NEGLIGENCE OF OTHER RELEASED PARTIES, BUT SHALL NOT APPLY TO INDEMNIFY OR PROTECT ANY RELEASED PARTY FROM CLAIMS CAUSED BY ITS OWN SOLE NEGLIGENCE OR ITS WILLFUL MISCONDUCT.

RESTRICTIONS AND LIMITATIONS

Reservations are subject to availability, to demonstration of qualification for participation, and to cancellation upon reasonable notice to you.

If you have questions or concerns regarding your upcoming Discovery Stay, please contact the Discovery Stay representative at the location of your stay:

Robson Reserve at Sun Lakes
480-883-2000

Robson Reserve at PebbleCreek
623-440-6800

DATE REVISED 12/23/2024

RobsonSeniorLiving.com



Certain restrictions apply. Complimentary meals for the on-site community restaurant excludes alcohol and is not transferable. Each Discovery Stay is good for single or double occupancy, subject to availability and non-transferable. Taxes not included. The fee charged for the Two Night Discovery Stay Program is a package rate and is subject to full participation. Failure to complete all activities will result in forfeiture of the package rate and the community reserves the right to assess additional charges. To cancel your Discovery Stay reservation, you must notify the Sales & Marketing Director at the community of your reservation. A refund will be issued only if cancellation is made a minimum of at least 48 hours prior to your scheduled check-in date. Residents of a Robson Senior Living Community are not eligible for the Discovery Stay Program. This offer void where prohibited. All residences must be occupied by at least one resident 55 years or older. The community is not a hospital or nursing home. See sales associate for complete details. Information is subject to change without notice.