



RENAISSANCE

LUXURY LIVING AT SUN LAKES
Independent ♦ Assisted ♦ Memory Care

Renaissance Coronavirus (COVID-19) Statement

Updated December 22, 2020

As of today, we have no active COVID-19 cases on campus that we are aware of. We want to thank team members for their diligence in following the infection prevention protocols as we are committed to the health and safety of our residents.

The current public health situation has taken a turn for the worse across the country, the state and the county. We are seeing an upward trend in the number of COVID-19 cases and the infection rates. In keeping with our efforts to proactively implement protocols to ensure resident safety and the recent increase of the COVID-19 cases in the state and county, we have made the following changes to our operations to keep you or your loved one safe:

- Effective October 1, 2020 – We will be following the state guidelines for designated essential visitors to the 9504 building (assisted living). These guidelines can be found at [azdhs.gov](https://www.azdhs.gov).
- Effective November 13, 2020 – visits by outside guests will be suspended at this time in both the 9508 (independent living) and 9504 buildings until further notice. Only visits by essential personnel will be allowed. Essential visits will be determined by management only and on a case by case basis. Residents or family members can request entry to the building via an email request to travis.staples@robson.com.

*Please note this protocol does not apply to the established “Designated Essential Visitor” protocol in the 9504 building (we will continue to follow state guidelines for this type of visit in the 9504 building).

- We will continue with all other operations as is including open dining rooms, limited transportation, life enrichment activities, etc.

Please remember our actions affect everyone around us. Renaissance is committed to the health and safety of all residents. Should any of the above not be followed, Renaissance has the right to modify visitation privileges.

The team is continually monitoring the situation and guidelines from the Arizona Department of Health Services and making operational changes based on what is best for our residents and team members. We have the right to modify or change the visitor policy at any time.

Should you have any questions or concerns, please feel free to contact the business office at 480.883.2700 to schedule an appointment.

Sincerely,

The Renaissance Team