



Robson Reserve at PebbleCreek Coronavirus (COVID-19) Statement
December 22, 2020

As of today, we have no active COVID-19 cases on campus that we are of. We want to thank team members for their diligence in following the infection prevention protocols as we are committed to the health and safety of our residents.

The current health situation has taken a turn for the worse across the country, state and the county. We are seeing an upward trend in the number of COVID-19 cases and the infection rates. In keeping with our efforts to proactively implement protocols to ensure resident safety and the recent increase in COVID-19 cases in the state and county we are making the following changes to our operations to keep you and your loved one safe.

- Effective October 1, 2020- we will be following the state guidelines for “Designated Essential Visitor” for Assisted Living residents. The guidelines can be found at azdhs.gov.
- For non-Essential Designated visitors residents or family members can request entry to the building via an e-mail request to adam.utan@robson.com. Essential visits will be determined by management only and on a case-by-case basis.
- Effective December 7, 2020 only visits by essential personnel, for Independent Living, will be allowed. Essential visits will be determined by management only and on a case-by-case basis. Residents or family members can request entry to the building via an email request to adam.utan@robson.com.

Please remember our actions affect everyone around us. Robson Reserve at PebbleCreek is committed to the health and safety of all residents. Should any of the above not be followed, Robson Reserve at PebbleCreek has the right to modify visitation privileges.

The team is continually monitoring the situation and guidelines from the Arizona Department of Health Services and making operational changes based on what is best for our residents and team members. We have the right to modify or change the visitor policy at any time.

Should you have any questions or concerns, please feel free to contact the Concierge at 623-440-6800 to schedule an appointment.

Sincerely,

The Robson Reserve at PebbleCreek Team