

Robson Senior Living complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Robson Senior Living does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Robson Senior Living:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages
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If you need these services, contact the Laura Lindqvist.

If you believe that Robson Senior Living has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Laura Lindqvist, 9532 East Riggs Road, Sun Lakes, AZ 85248 at Laura.Lindqvist@Robson.com. You can file a grievance in person or by mail or email.

If you need help filing a grievance, the Laura Lindqvist is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)
Complaint forms are available at
<http://www.hhs.gov/ocr/office/file/index.html>.

ATTENTION: If you speak English, language assistance services, free of charge, are available to you by calling 480-895-4200.

ATENCIÓN:

Si habla inglés, podrá disponer de servicios de asistencia lingüística gratuitos llamando al 480-895-4200.

tanbihi: 'iidha kunt tatahadath al'iinjiliziatu, fa'iina khidamat almusaadat allughawiat mutahat lak mjanan ean tariq aliatisal bialraqm 4200-895-480.

Achtung: Wenn Sie Englisch sprechen, stehen Ihnen unter der Rufnummer 480-895-4200 kostenlose Sprachunterstützungsdienste zur Verfügung.

Pansin: Kung nagsasalita ka ng Ingles, ang mga serbisyo ng tulong sa wika, nang walang bayad, ay magagamit mo sa pamamagitan ng pagtawag sa 480-895-4200.

注意：如果您會說英語，請致電 480-895-4200，免費獲得語言協助服務。

Lưu ý: Nếu bạn nói tiếng Anh, các dịch vụ hỗ trợ ngôn ngữ miễn phí sẽ sẵn sàng phục vụ bạn bằng cách gọi tới số 480-895-4200.

Attention : Si vous parlez anglais, des services d'assistance linguistique, gratuits, sont à votre disposition en appelant au 480-895-4200.

주의: 영어를 사용하시는 경우, 480-895-4200으로 전화하시면 언어 지원 서비스를 무료로 이용하실 수 있습니다.

Attenzione: se parli inglese, i servizi di assistenza linguistica, gratuiti, sono disponibili chiamando il numero 480-895-4200.

ध्यान दें: यदि आप अंग्रेजी बोलते हैं, तो 480-895-4200 पर कॉल करने पर भाषा सहायता सेवाएँ आपके लिए नि:शुल्क उपलब्ध हैं।

Внимание: если вы говорите по-английски, вам доступны бесплатные услуги языковой помощи по телефону 480-895-4200.

Uwaga: Jeśli mówisz po angielsku, możesz skorzystać z bezpłatnej pomocy językowej dzwoniąc pod numer 480-895-4200.

注意：英語を話せる場合は、480-895-4200 に電話することで、言語支援サービスを無料でご利用いただけます

Pažnja: ako govorite engleski, besplatne usluge jezične pomoći dostupne su vam pozivom na 480-895-4200.